

# PIGMENTED LESIONS



**NAME:** \_\_\_\_\_ **BIRTHDAY:** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_ **PHONE #:** \_\_\_\_\_

**HOW DID YOU HEAR ABOUT US?** \_\_\_\_\_

(IF REFERRED BY ANOTHER CLIENT, PLEASE PROVIDE THEIR FIRST AND LAST NAME)

**DO WE HAVE PERMISSION TO USE ANY PHOTOS OR VIDEOS TAKEN FOR MARKETING PURPOSES?**  Yes  No

## CLIENT CONSENT

PLEASE READ AND INITIAL THE FOLLOWING:

\_\_\_\_\_ I understand that the removal or lightening of pigmented lesions is a procedure that involves using a laser. Some discomfort may be experienced during this treatment. I understand that there is a possibility of rare side effects such as scarring or permanent discoloration of the area. Other side effects such as swelling, blistering, or a sunburn sensation may occur. Crusting or flaking of the treated area may occur and take up to three weeks to slough off. Once any of these conditions have healed, the treated area may still be sensitive to the sun for an additional two to four weeks, or possibly longer for some guests. During the healing process, there is a slight possibility that the treated area can become darker (hyperpigmentation) or lighter (hypopigmentation) in color. If I have suntan, the surrounding area may also lighten. This is usually a temporary condition; however, on a rare occasion, it can be permanent. It is important that you follow all post-treatment instructions carefully.

\_\_\_\_\_ I understand that sun exposure, tanning beds, sunless tanning lotions, and tanning creams are to be avoided for at least four weeks prior to, during, and four weeks after the course of laser treatment or I risk a possible pigment change or blistering. Sunscreen of SPF 30 or higher should be applied during the course of treatments.

\_\_\_\_\_ I understand this procedure involves the use of a laser and the treated area may turn darker in color, flake, or crust. It is a possibility that the results will be minimal or not help at all. I realize that each individual's response is different; therefore, it could require multiple treatments to achieve the desired results.

\_\_\_\_\_ I understand that once I have started my treatment program, there are no refunds.

\_\_\_\_\_ I have received post-treatment instructions.

\_\_\_\_\_ The technician has explained the nature and purpose of pigmented lesion removal, including any risks and possibly complications, and the contents of this form has been discussed with me. I have read and understand this consent form and agree to its terms and authorize treatment. I further understand that the technician cannot guarantee results and I will not hold the technician or Remedi Elite Day Spa LLC responsible for my individual results of this treatment that I have requested.

BY SIGNING BELOW, I CERTIFY THAT I HAVE READ AND FULLY UNDERSTAND THE CONTENTS OF THIS CONSENT FORM.

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

## POLICIES AND PROCEDURES

IN ORDER TO ASSURE THE BEST CARE TO OUR CLIENTS AND STAFF, PLEASE BE AWARE OF THE POLICIES AND PROCEDURES LISTED BELOW.

**ARRIVAL:** We request that you arrive approximately 15 minutes prior to your appointments in order to complete the necessary forms. Late arrivals will render the remainder of their scheduled service(s).

**SCHEDULING APPOINTMENTS:** To hold your appointment, a credit card is required at the time of scheduling. Additionally, payment is required when scheduling online.

**CANCELLATION POLICY:** You will be emailed, called and/or texted to confirm 1-2 days prior to your appointment. As a courtesy to our clients and staff, it is company policy for all clients to give a 24 hours' notice of cancellation. Failure to do so will result in a 50% charge of your scheduled treatment(s). Clients who miss their appointments without giving any prior notification will be charged in full for the missed treatment(s).

**GRATUITY:** Gratuities may be paid in cash or charged to your credit card upon request. The amount you leave is at your discretion however, 15-20% is customary.

**REFUNDS:** Services are final sale. Gift cards and laser packages are non-refundable but may be transferable. All jewelry is final sale. Skin care and body care products are returnable within two weeks of purchase with a receipt.

BY SIGNING BELOW, I AGREE TO THE TERMS OF THESE POLICIES AND PROCEDURES.

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_